What you need

- Valid Penticton Public Library card
- Computer OR tablet OR smart phone (iOS, Android, or Microsoft)
- Internet access
- Valid email address (required)

How to Access Kanopy and Sign Up for an Account (Desktop)

- To use Kanopy’s streaming services, you must first sign in with your library card number, and then sign up for an account on their website with a valid email address and password. To get a library card, please phone 250-770-7781.
  - Open your internet browser (Chrome, Firefox, Safari)
  - Go to https://pentictonlibrary.kanopy.com
  - Click the orange button that says “LOG IN TO PENTICTONLIBRARY”

LOG IN TO PENTICTONLIBRARY

- Click the same orange button again on the next page
- A pop-up window will appear—enter your full library card number in the text box then click the blue Login button

2307400123456 Login

- You are now on Kanopy website home page and can BROWSE videos
- To WATCH videos, you must create a Kanopy User Account:
  - In the top right corner, click “LOG IN”

Please verify your email address
Resend verification email to lharker@summer.com

- On this page, enter in your valid email address then a password you will remember for the Kanopy website
- Click the Orange LOG IN button

library@user.ca

- You will be taken back to the Kanopy Home Page and should receive an email within 30 seconds—1 minute asking you to verify your account. If it does not appear, you can resend the email by clicking “Resend Verification” on the top of the home page.
- Once you have verified your email, you can browse and watch all of the Kanopy Collection

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Using the Kanopy App (Mobile Devices & Televisions)

- You can download the Kanopy App on the following mobile devices or smart televisions (with an internet connection):
  
  ![Kanopy AppDevices](image)

  - Once you have downloaded the Kanopy App, you will be brought to a Sign up/Log In Screen
  - Click “Already a member? Log in” under the orange Sign Up button

  ![Kanopy Log In](image)

  - Enter in the email and password you used to create an account and sign in (if you have not created one yet, go back to the first page of this guide and follow the instructions there)
  - Click the three lines in the top right corner of the app screen—you will see your log in information (Name, Library)
  - This may look different on televisions and on different devices. Please let us know if you have any questions by calling 250-770-7781 to speak with library staff

Accessing Kanopy Kids

- Kanopy Kids is a collection of educational and engaging videos for children of all ages (preschool and up)
- For Desktop Access (on smaller browser windows):
  - In the TOP RIGHT corner of the Kanopy Home Page, hover your mouse over your User Name
  - A drop down box will appear, displaying account options
  - Click “Go to Kanopy Kids”
  - The Kanopy home page will switch over to content only from Kanopy Kids, which you can browse or search through
  - To switch back to the regular Kanopy collection, hover your mouse over your user name again
  - Click “Exit Kanopy Kids”

- For Desktop Access (on larger browser windows):
  - Click “GO TO KANOPY KIDS” on the top right of the home page

- On the Kanopy App:
  - Click the three horizontal lines in the top left corner of your Kanopy home screen
  - Under “Home” click “Go to Kanopy Kids”

Kanopy Tips

- To search Kanopy and Kanopy Kids, use the search bar at the top of the page with the small magnifying class icon
- To browse Kanopy, Click the “BROWSE” button in the App menu (3 horizontal lines) or at the top of the home page (desktop)
- When you click on a film, you can add it to a watch list by clicking the + My List button, read comments/reviews, or look at similar films listed under the description where it says “People who watched this also watched”

- If you have any questions about access or have technical troubles, please call the Library at 250-770-7781

For more PPL Tech Guides, please visit www.pentictonlibrary.ca/techguides